

COMPANY POLICY

Klingele Paper & Packaging Group Corporate Policy Statement

Klingele Papierwerke has produced corrugated base paper and corrugated cardboard goods to high levels of customer satisfaction for decades. As an independent family-run company, we are distinguished by solidarity with our business partners and employees.

We are deeply committed to the stringent demands of our management systems (quality, hygiene/product safety, the environment, FSC®, energy, occupational safety) and our code of conduct based on BSCI as well as the principles of cost-effectiveness and reliability. These themes are defined and considered as corporate objectives in all decision-making processes in the company. This is why we also require our suppliers to observe and comply with these principles, and we support them in the pursuit of these common goals. As part of our corporate duty of care, we define the following guiding principles of our corporate policy:

We view the high quality and product safety of our goods and services as one of our most important corporate objectives. The requirements of our customers serve as a benchmark for this.

We – in other words, every employee in our Group – contribute to the attainment of our corporate objectives. Our management acts as a role model and supports all measures to motivate employees in the continuous improvement of quality, hygiene, occupational safety, environmental protection and energy efficiency. The motivation, qualification and satisfaction of our employees are key factors in the achievement of these objectives. At the same time, we ensure that all necessary information and resources are provided.

We guarantee efficient processes and secure documentation through our continuously optimised information technology.

We structure our processes to ensure – as far as is economically justifiable – the minimal use of raw materials and energy or the minimal emission of pollutants. To do this, financial and structural conditions are defined and monitored. We carefully select products and services that improve our energy-related performance. In terms of sustainability, we use renewable or recyclable raw materials and also promote the recycling of our products.

We are deeply committed to the continuous improvement of our management systems as well as the ongoing optimisation of our energy efficiency and energy-related performance. As part of this, we regularly review our defined objectives and, if necessary, adapt our measures to achieve them.

We guarantee order and cleanliness through the design of processes in the company. We require our suppliers to support us in complying with quality, environmental, hygiene and energy objectives.

We observe all applicable laws, directives and standards, in addition to our own voluntary commitments. Wherever relevant, we consider the requirements of all interested parties, especially in the areas of quality assurance, hygiene and product protection, environmental protection and energy use as well as the code of conduct. In relation to this, we uphold open and trustful collaboration with authorities, associations, institutions and the public.

The regular evaluation of our management systems through audits and target development, in addition to benchmarking within the sector, represent crucial criteria for us in terms of orientation on the market.

The Klingele Paper & Packaging Group Management Board hereby declares the binding nature of the corporate policy for the German paper mill and German corrugated board and sheet plants.

A handwritten signature in black ink, appearing to read 'Jan Klingele', written in a cursive style.

Dr Jan Klingele